



MEDIA RELEASE
FOR IMMEDIATE RELEASE

SASCU Continues to Adapt to Stay Open for Members

SALMON ARM (April 8, 2020) – SASCU is consolidating its Salmon Arm branches to sustain walk-in access to its members. As of Tuesday, April 14, Salmon Arm Downtown Branch will temporarily move to a 6-day week and Uptown Branch will be closed to the public.

Downtown Branch's schedule will move to a six-day week, beginning after the Easter long weekend. In-branch visits will continue per controlled entry from 10 a.m. to 4 p.m., Monday to Saturday. As this branch sees more walk-in traffic, consolidating operations to Downtown branch minimizes disruption to as many members as possible.

Staff will continue to serve members per regular business hours via phone and email. Members are requested to look to these methods first and avoid in branch visits. Schedules are posted at [sascu.com/contactus](https://www.sascu.com/contactus).

“These changes reflect SASCU’s priority of staff and member’s safety while continuing to be there supporting members’ financial wellbeing,” said Barry Delaney, Chief Executive Officer of SASCU Financial Group. “I am tremendously proud of how our staff have adapted and stepped up in this time of need. In further support and recognition of the critical role played by our frontline staff, they will now be paid a \$3 per hour premium while providing in-person service.”

All branches and offices are closed Good Friday and Easter Monday. Uptown Branch and Contact Centre are open Saturday, April 11.

SASCU Contact Centre is regularly open at 250.832.8011, 8 a.m. to 8 p.m. Monday to Friday, and 8 a.m. to 4 p.m. Saturday. For more details and updates of SASCU’s response to the COVID-19 pandemic, please visit [sascu.com/Covid-19](https://www.sascu.com/Covid-19).

ABOUT SASCU

SASCU Financial Group offers a broad range of personal and business financial services through SASCU Credit Union and its three lines of business, SASCU Insurance, SASCU Wealth and Commercial banking. SASCU Credit Union branches are in Sicamous and Sorrento, plus two in Salmon Arm. Insurance offices are located in Salmon Arm and Enderby, expanding the delivery of Established in 1946, SASCU has more than 19,000 members, 150 staff, and \$800 million in assets. Learn more at www.sascu.com

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